



PHILIPS HUE

ENDCAP CONTENT UPDATE INSTRUCTIONS
OCTOBER 2015

You will be installing new versions of the native Philips Hue application as well as copying updated support content files into specific locations on the tablet.

HIGH LEVEL OVERVIEW OF THE SCOPE OF WORK:

- Uninstall the old Philips Hue Application on tablet
- Install updated Philips Hue on tablet
- Copy content from included USB jump drive to the configuration folders
- Update firmware on the Philips Hue bridge

KIT CONTENTS:

- ❑ (1) Padded envelope with USB jump drive enclosed containing program updates



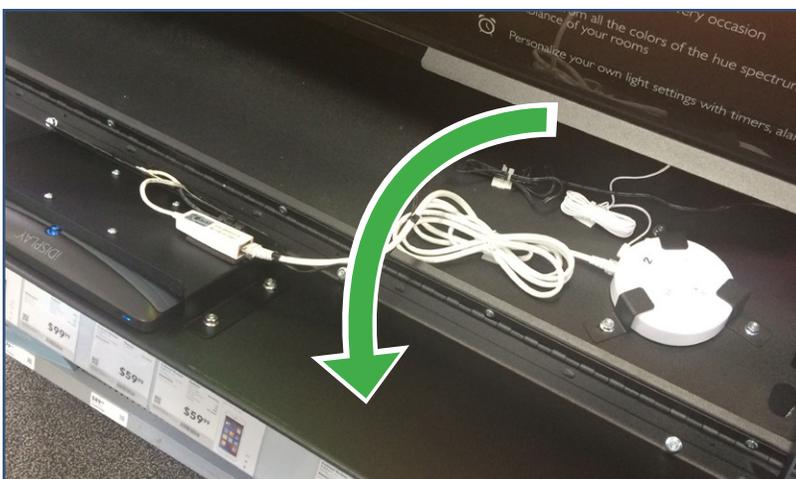


We will be updating the content and interactive capabilities of the 10" Android tablet driving the Hue lighting display (indicated by red arrow in photo).



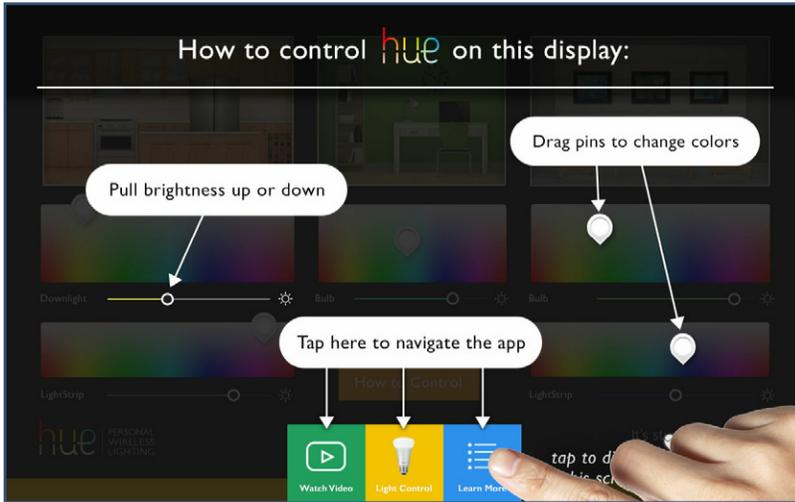
STEP 1 -

Remove the thumb screws underneath the fixture on both sides. The screws are located on the outermost edges.



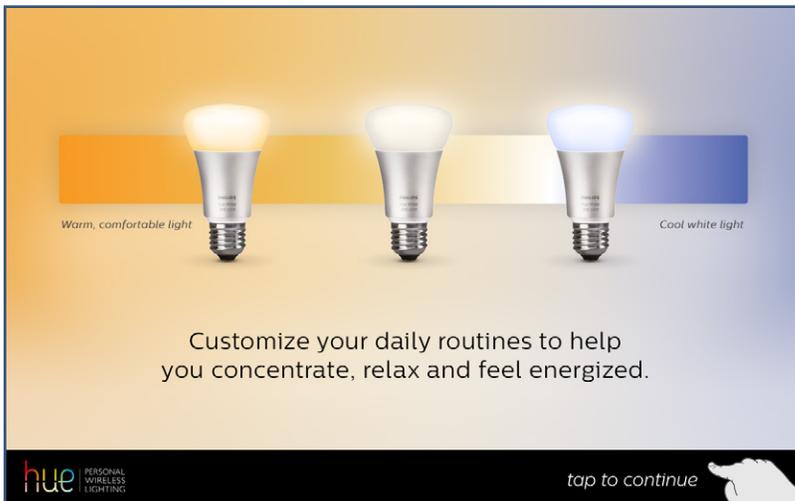
STEP 2 -

Open the front of the fixture by pulling the top edge of the dashboard panel, which holds the tablet, towards you.



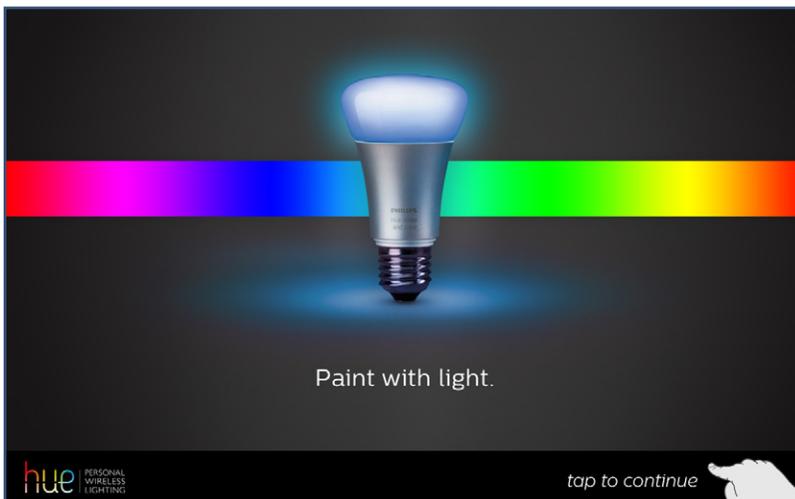
STEP 3 -

Exit out of the current App by tapping once to exit video demo mode, then tapping the blue "Learn More" icon on the bottom navigation.



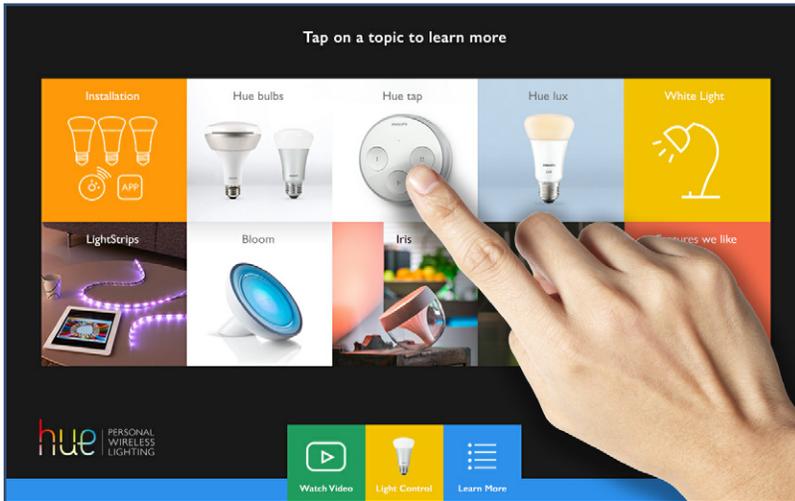
STEP 4 -

Tap once to continue.



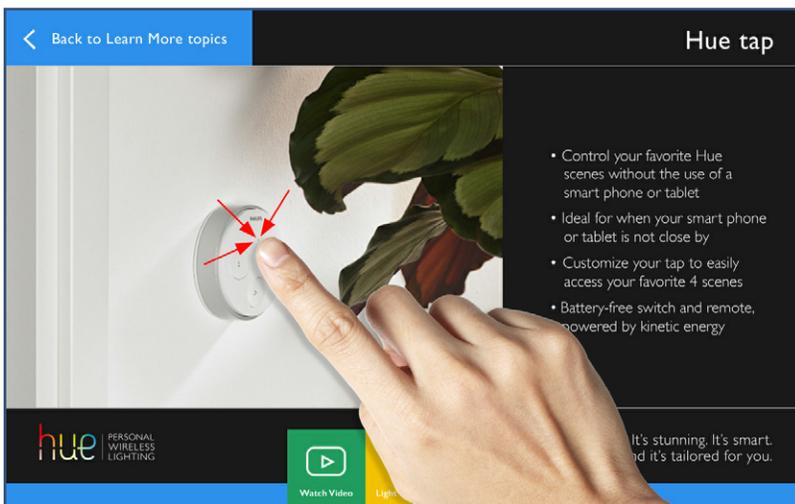
STEP 5 -

Tap again to continue.



STEP 6 -

Tap the middle icon labeled “Hue Tap” on the top row of icons.



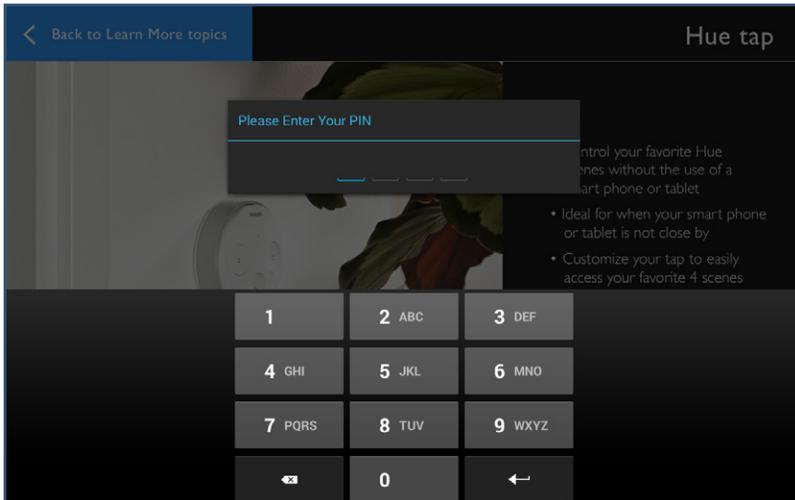
STEP 7 -

Touch on the single dot button near the Philips logo on the “hue Tap” product shown in the product photo on the left half of the page (see photo detail below).

There is a very small hidden button that will open a screen to enter a PIN number to exit the kiosk app.

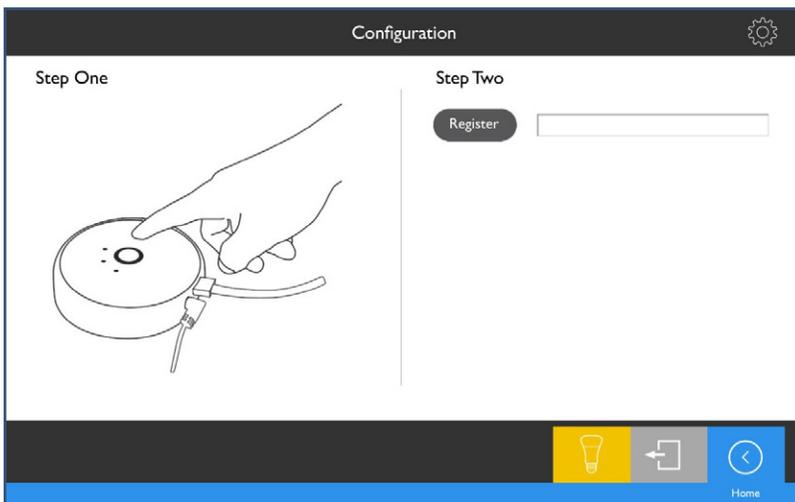


Tap on dot circled in this photo.



STEP 8 -

Enter PIN **0443**.



STEP 9 -

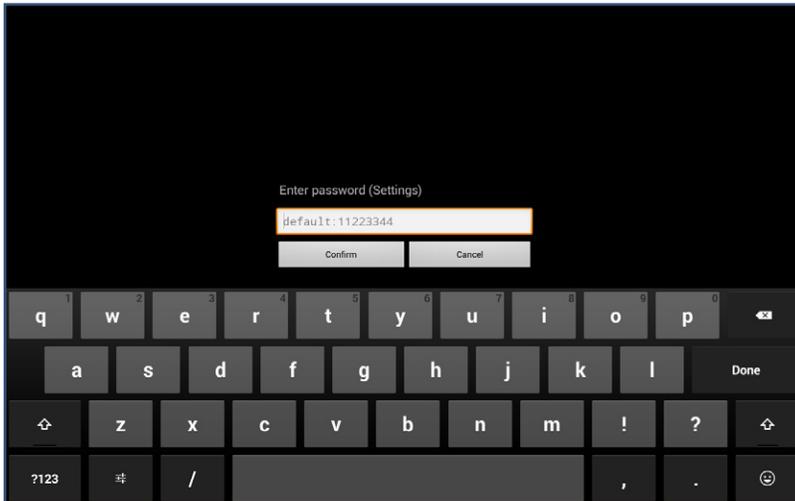
Tap on the Exit door icon in the lower right.



On the next screen, tap on the three dots icon in the top right corner



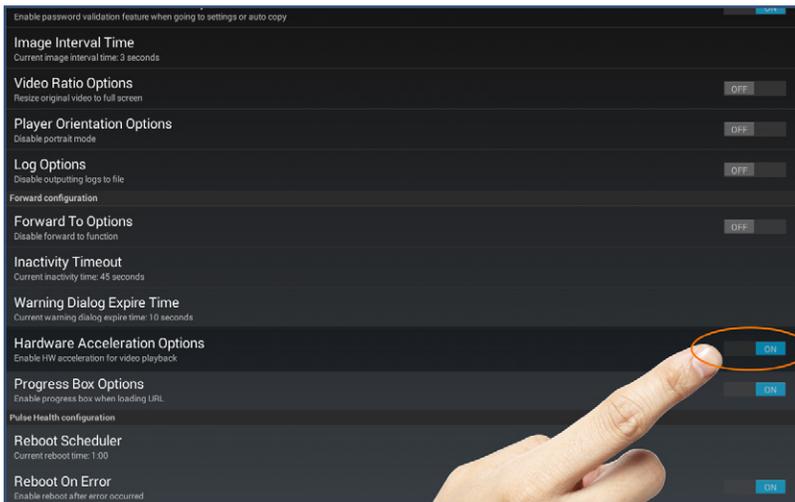
Choose **<Exit>**. Tap **<Yes>**.



STEP 10 -

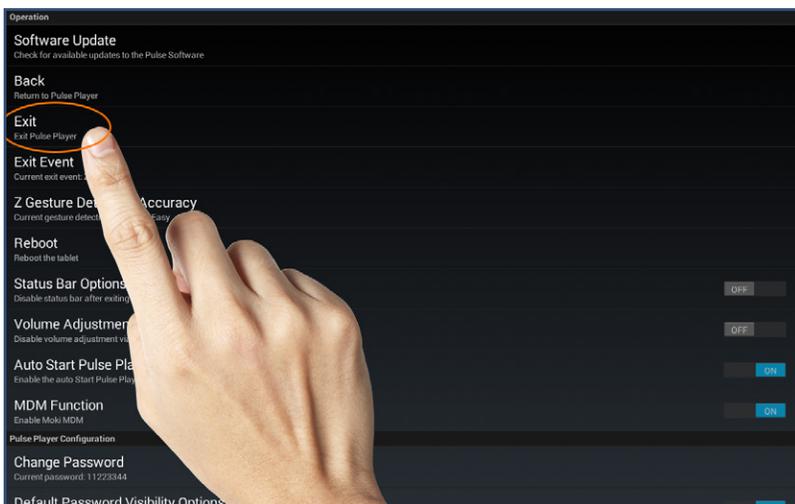
Enter password: **11223344**

Tap **<Confirm>**



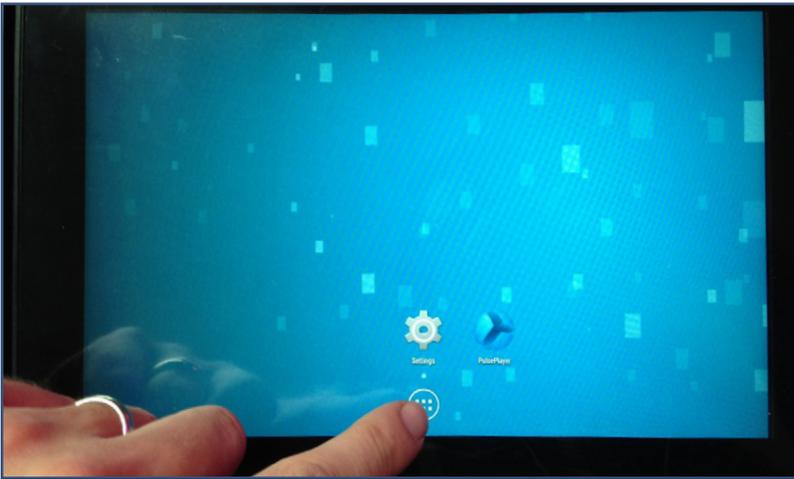
STEP 11 -

Scroll down the screen until you see the option titled “**Hardware Acceleration Options**” and tap to turn this switch to the “ON” position.



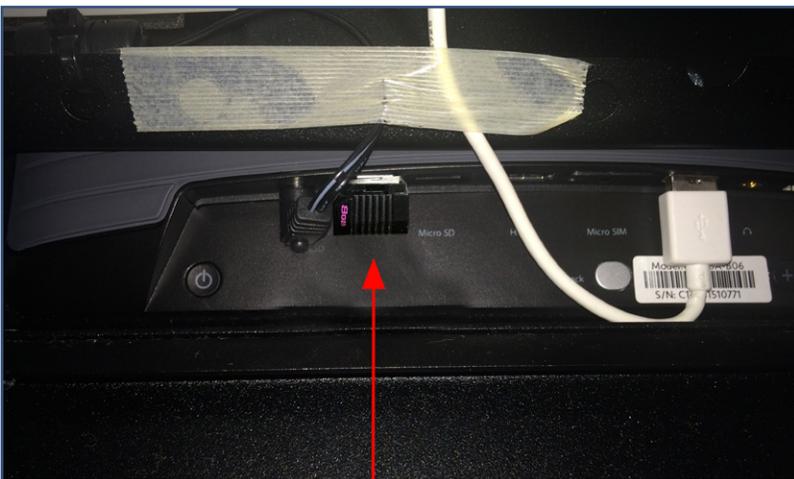
STEP 12 -

Scroll back up to the top of the options screen and select option to **<Exit Pulse Player>**



STEP 13 -

If you find yourself on a blue screen with very few icons, tap the small circle with dots at the bottom of the screen to be taken to the home screen with all App icons.



STEP 14 -

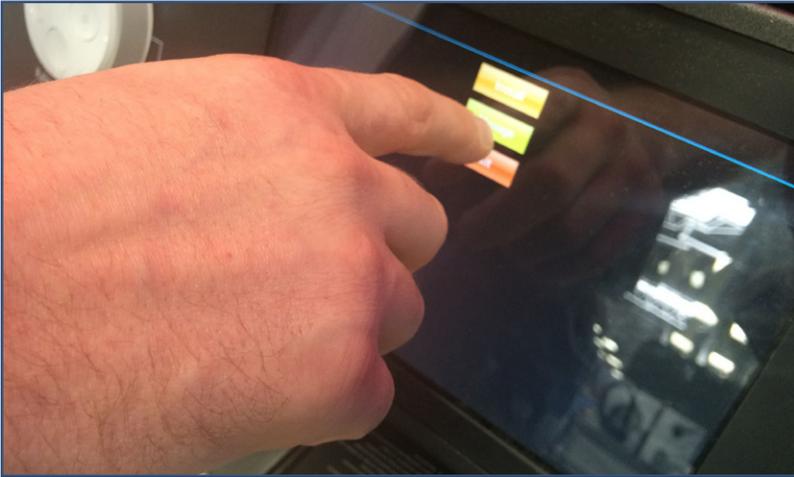
Locate the padded envelope that was shipped to you that contains the USB drive. Plug the drive into the empty USB slot on the bottom of the tablet, on the back side of the dashboard panel.



STEP 15 -

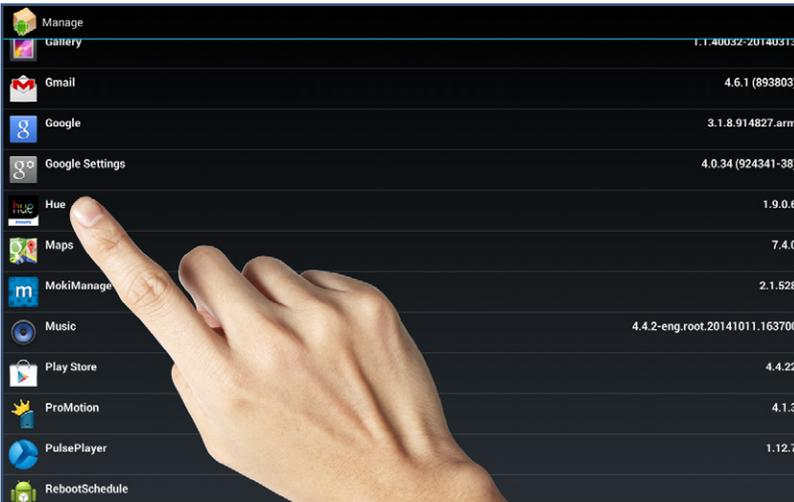
Tap on the **“APKInstaller”** app





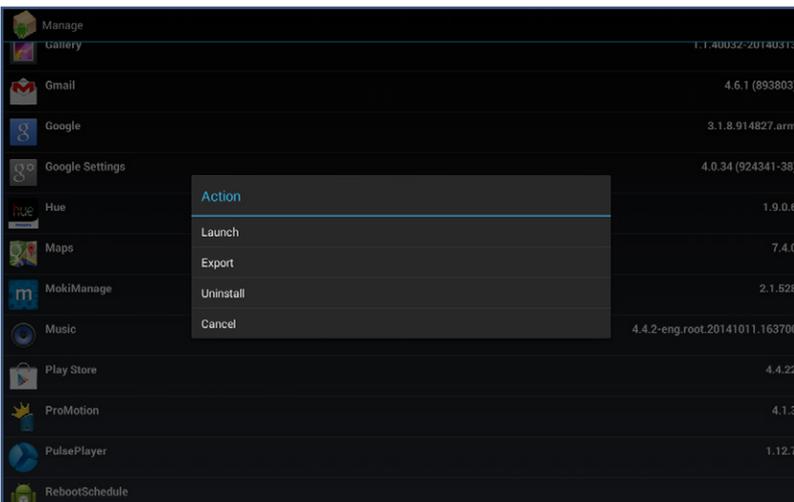
STEP 16 -

Tap **<Manage>**



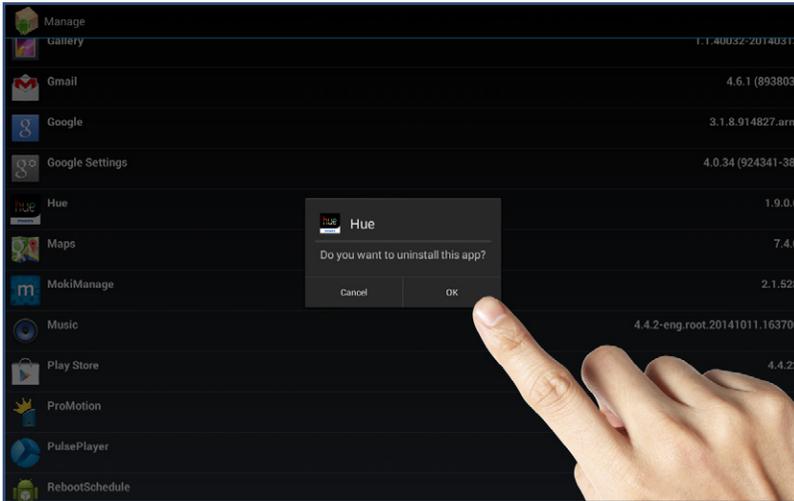
STEP 17 -

Scroll to the **“Hue”** app and tap on it



STEP 18 -

Select **<Uninstall>**



STEP 19 -

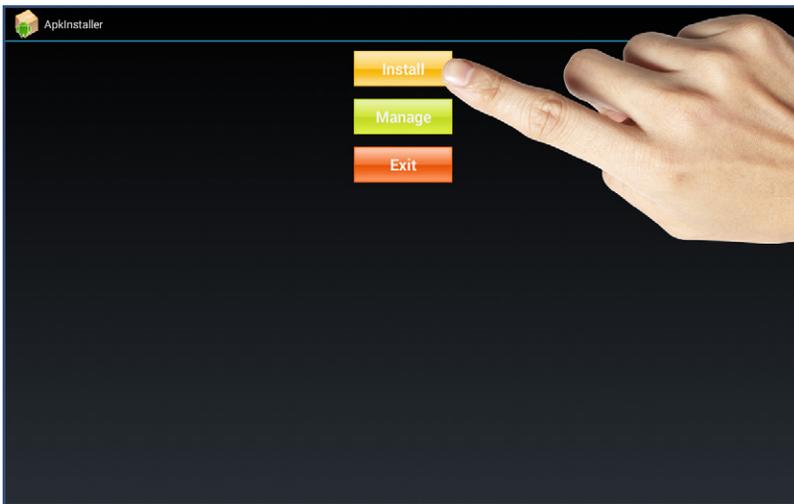
Select **<Ok>**



STEP 20 -

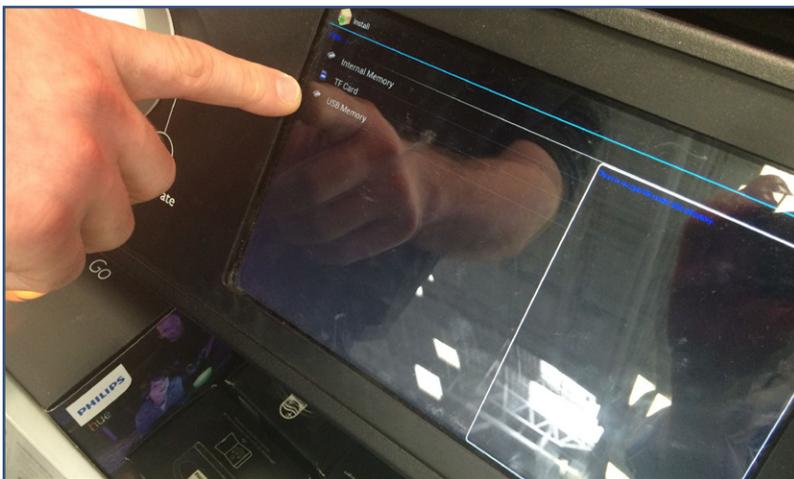
Push the physical **<Back>** button on the backside of the tablet to go to the main menu





STEP 21 -

Tap on **<Install>**



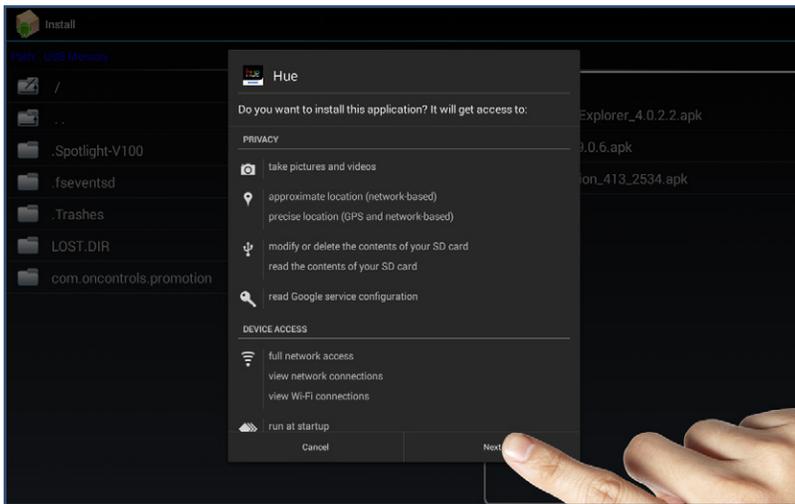
STEP 22 -

Tap on **<USB Memory>**



STEP 23 -

On right side of screen, select **<Hue_1.9.0.6.apk>**

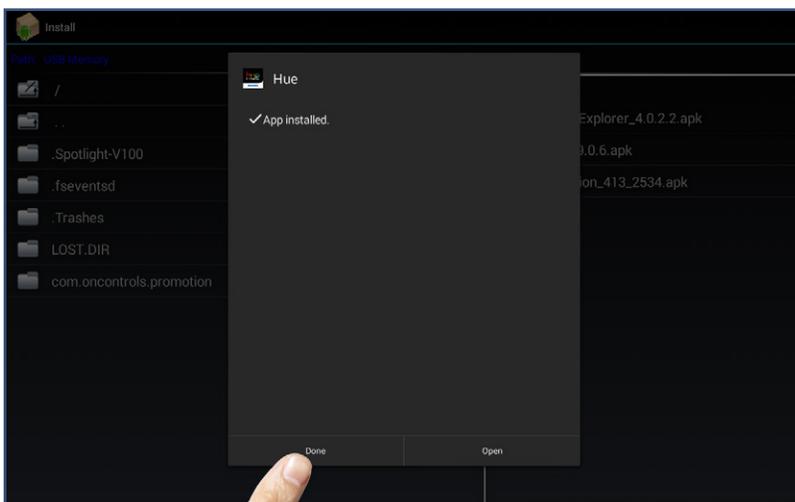


STEP 24 -

Tap **<Next>**

then tap **<Install>**

Wait for the App installation to complete.



STEP 25 -

Tap **<Done>**



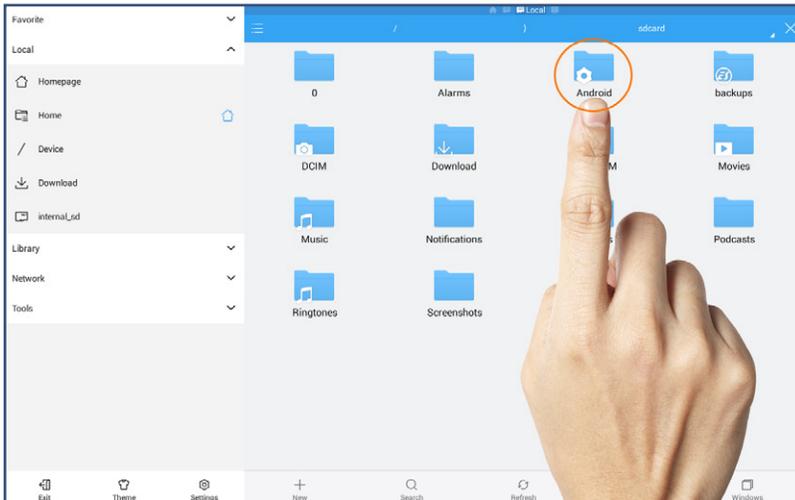
STEP 26 -

Push the physical **<Back>** button on the backside of the tablet **TWICE** to go to the home screen



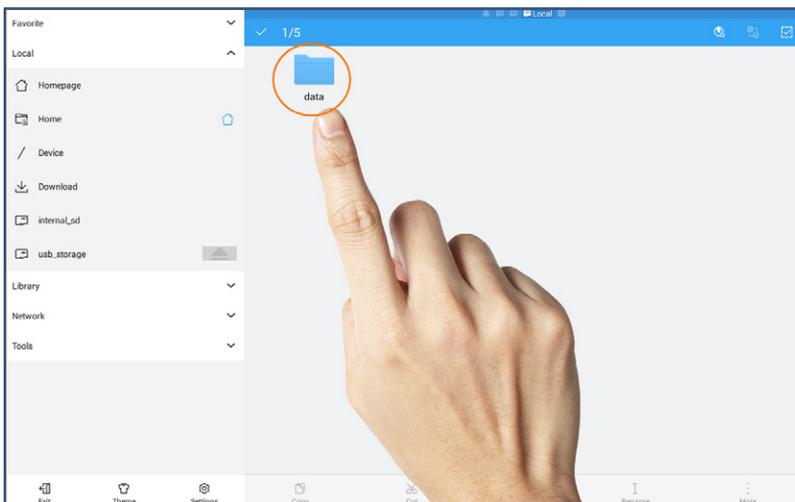
STEP 27 -

Tap **“ES File Explorer”**



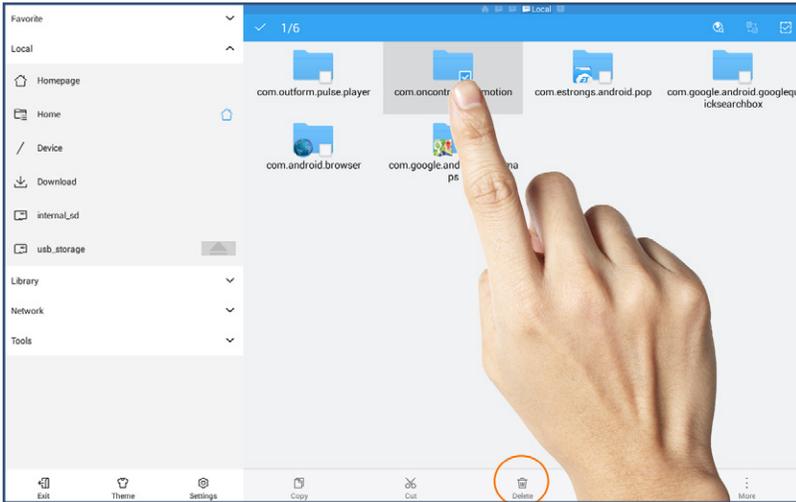
STEP 28 -

Tap folder **“Android”**



STEP 29 -

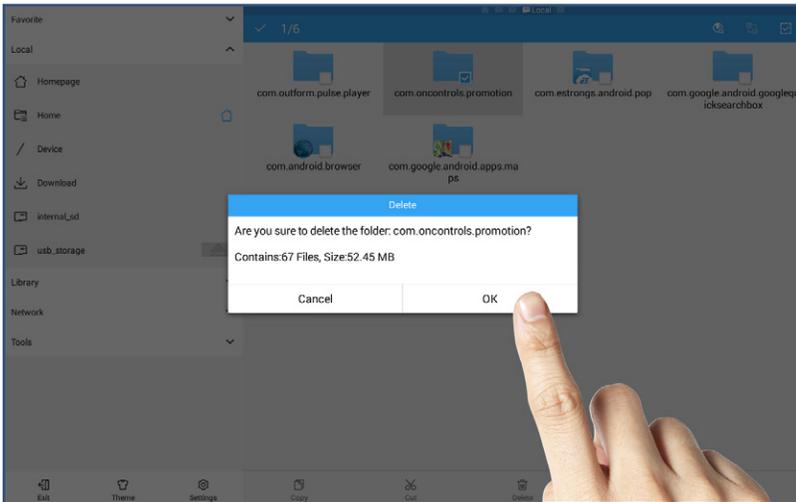
Tap folder **“data”**



STEP 30 -

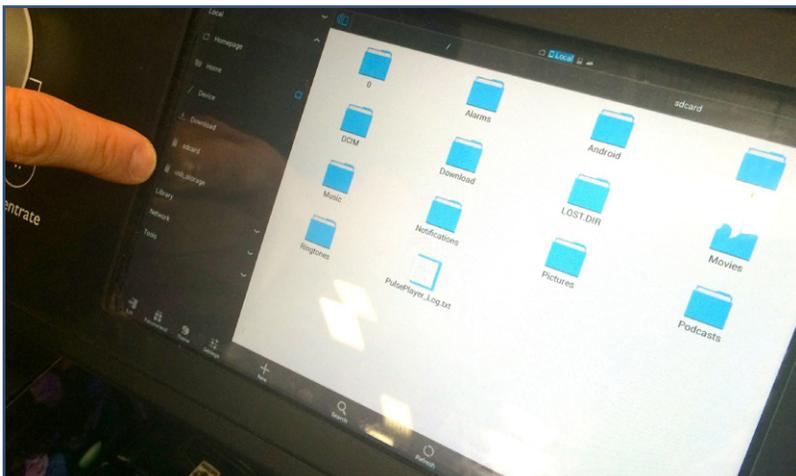
Tap and hold on the folder **“com.oncontrols.promotion”** to select it. There will be a checkmark on the folder once it is selected.

Then tap **“Delete”** from the bottom menu bar.



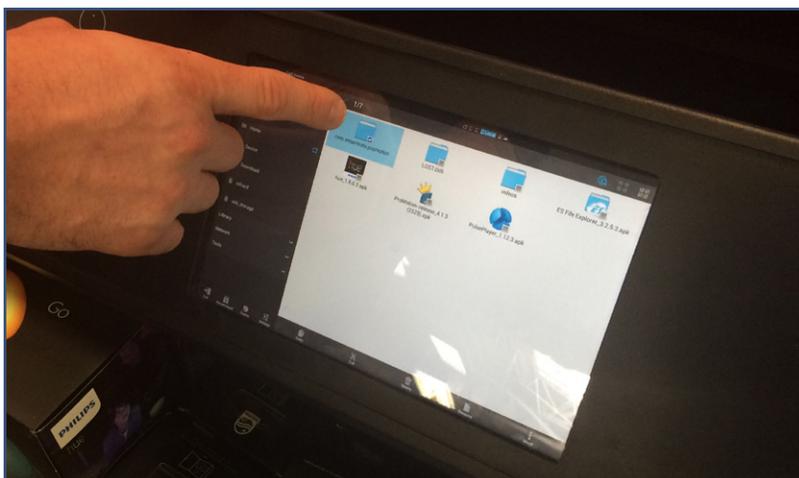
STEP 31 -

Tap **“OK”** to delete the folder



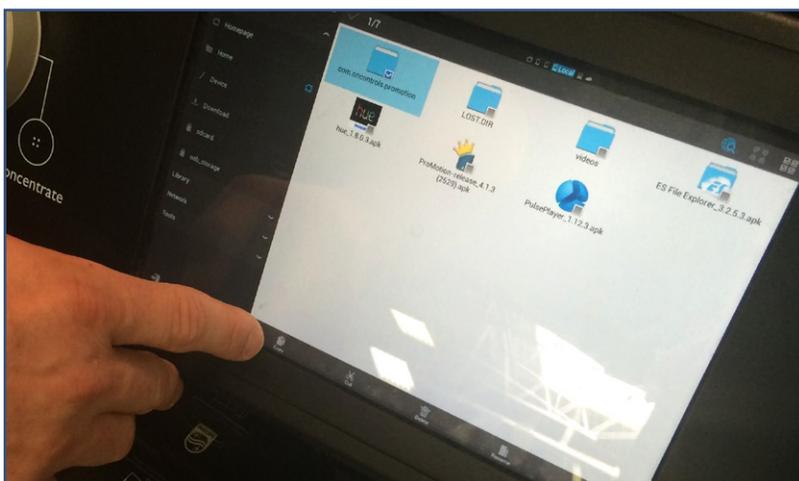
STEP 32 -

Tap on **<usb_storage>** on left hand menu, under the **“Local”** heading



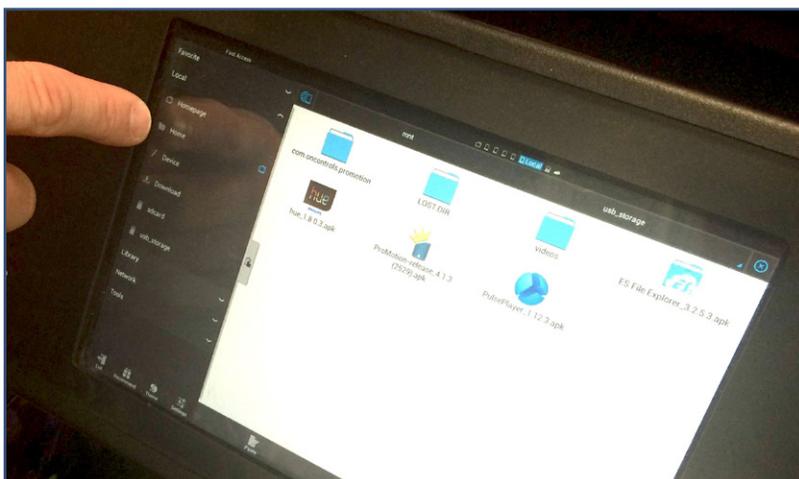
STEP 33 -

Press and hold on the folder icon **<com.promotion.oncontrols>** to highlight the folder



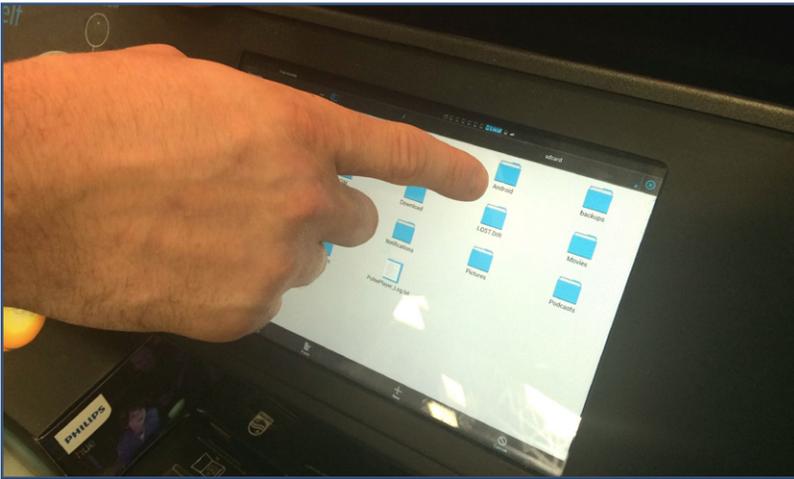
STEP 34 -

Select **<Copy>** on the bottom menu bar



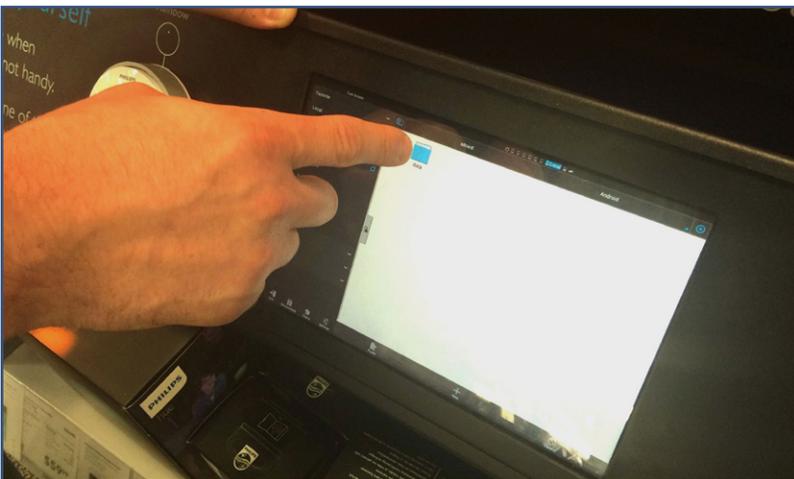
STEP 35 -

Tap on **<Home>** on the left menu



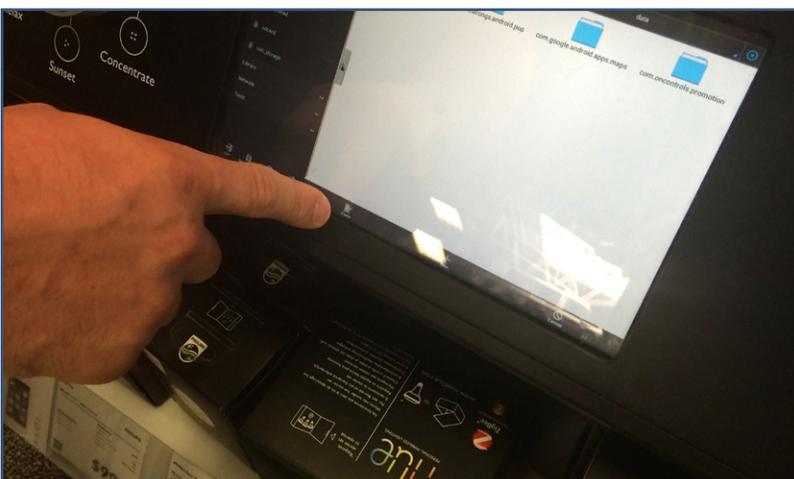
STEP 36 -

Tap on **<Android>** folder icon



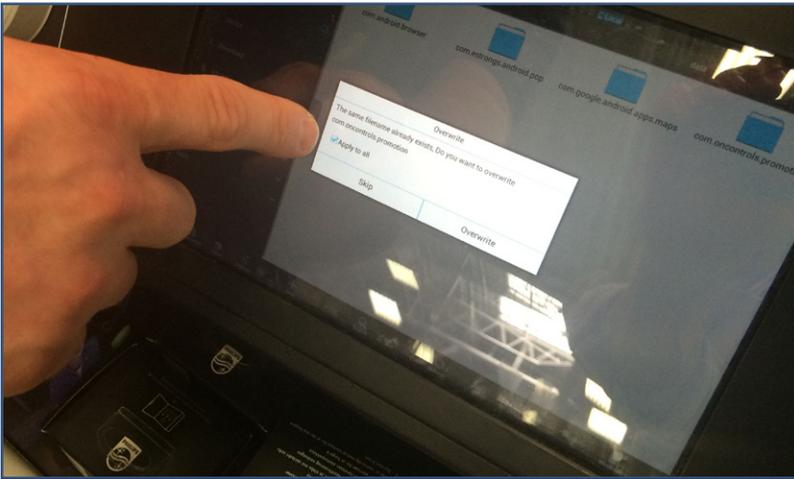
STEP 37 -

Tap on **<Data>** folder icon



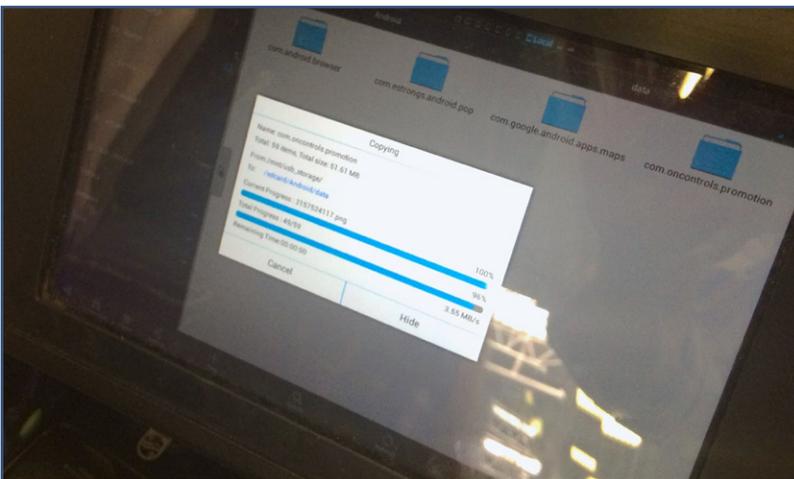
STEP 38 -

Tap **<Paste>** from the bottom menu



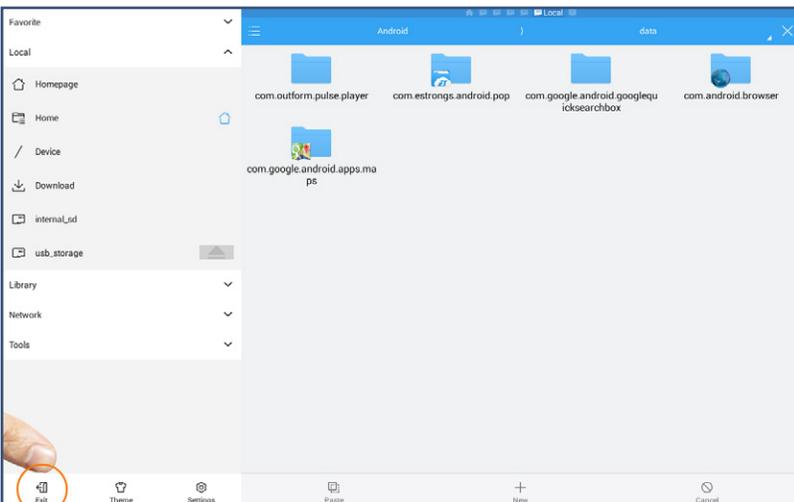
STEP 39 -

If you get a modal window with the option to overwrite, tick the check-box that says "Apply to all" and select **<Overwrite>**



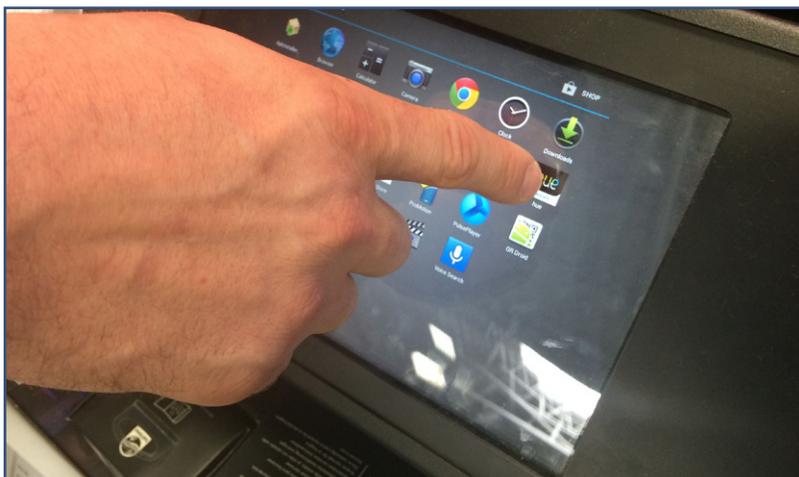
STEP 40 -

As files are copying over, progress bars will be displayed. Watch the progress bars to see when the files have completed copying over.



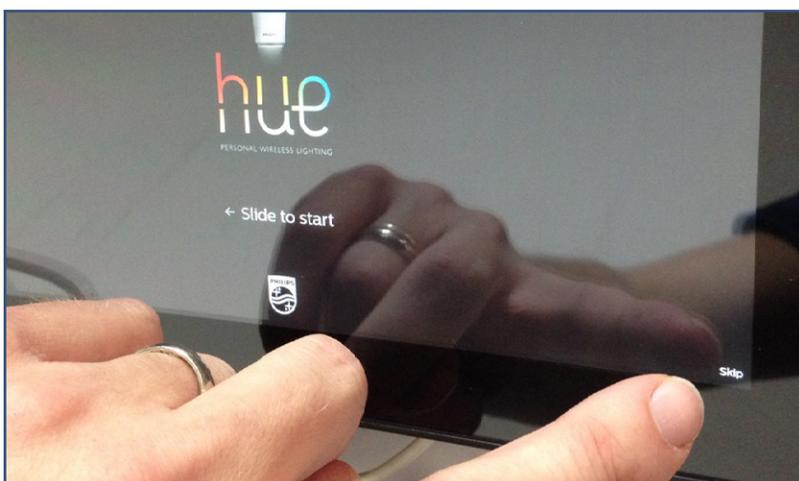
STEP 46 -

Tap **<Exit>** from the bottom menu bar to exit the application.



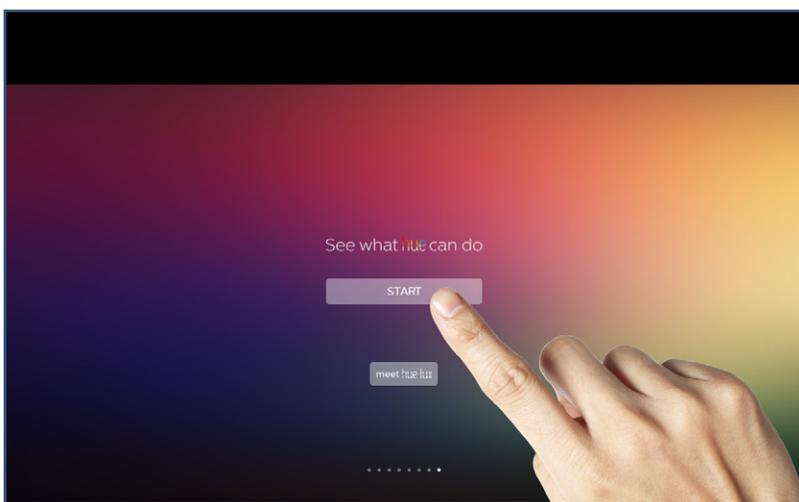
STEP 47 -

Tap to launch the “Hue” app



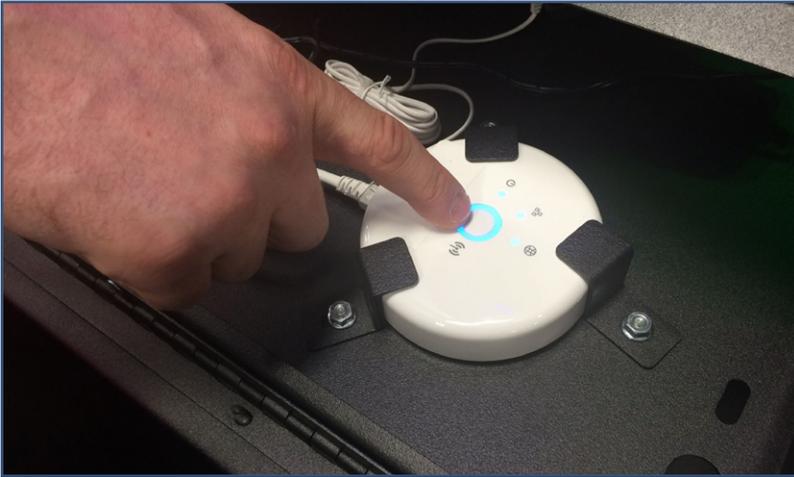
STEP 48 -

Select **<Skip>** in the bottom right corner of the screen to skip the intro animation.



STEP 49 -

Select **<Start>**



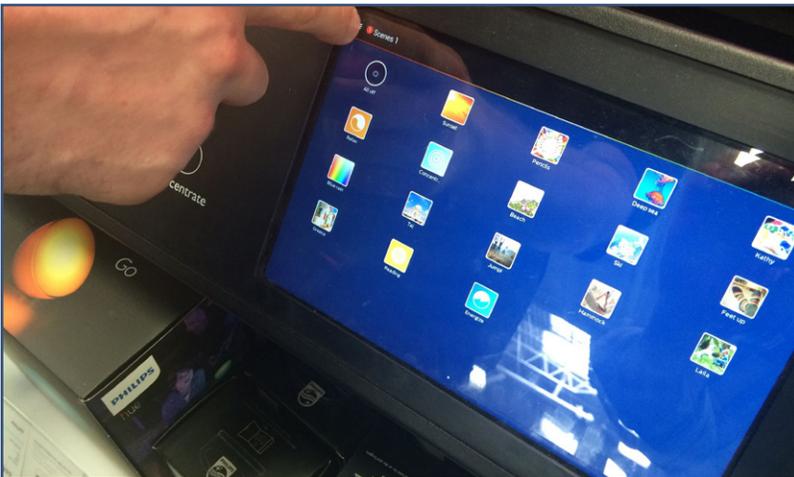
STEP 50 -

You may need to “pair” the tablet to the bridge. Press the link button on the top of the Hue bridge inside the endcap unit if the Hue App asks you to.



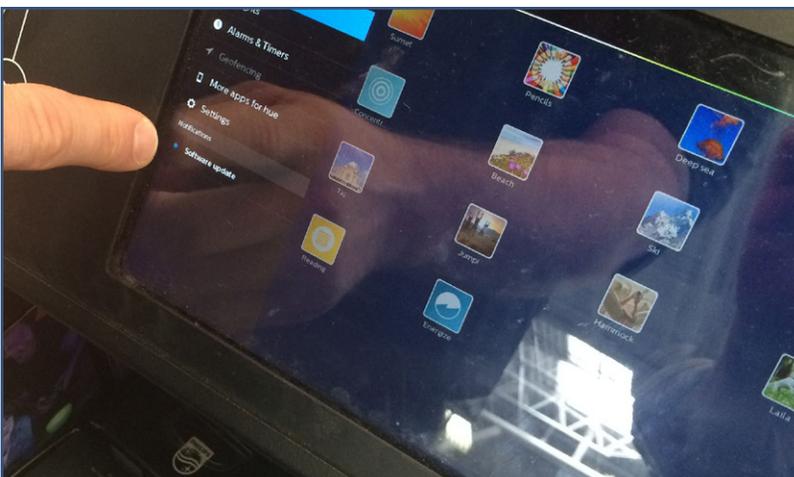
STEP 51 -

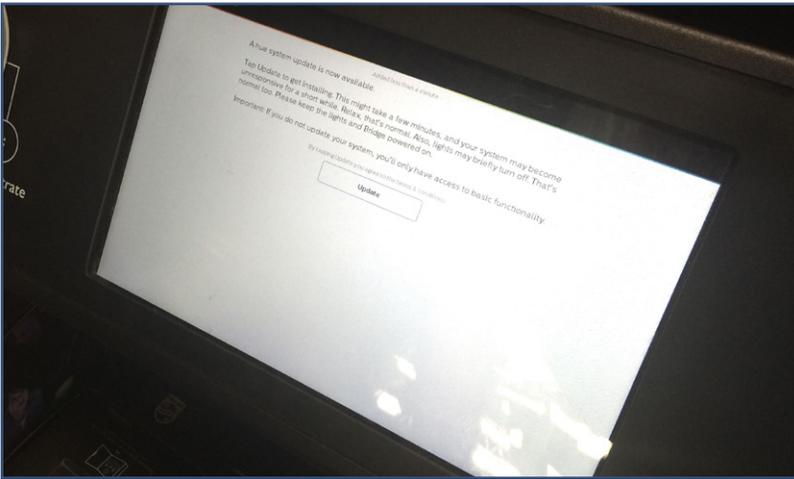
Tap on the three lines icon option menu in the top left of the screen



STEP 52 -

Select **<Software Update>** on the bottom of the left menu



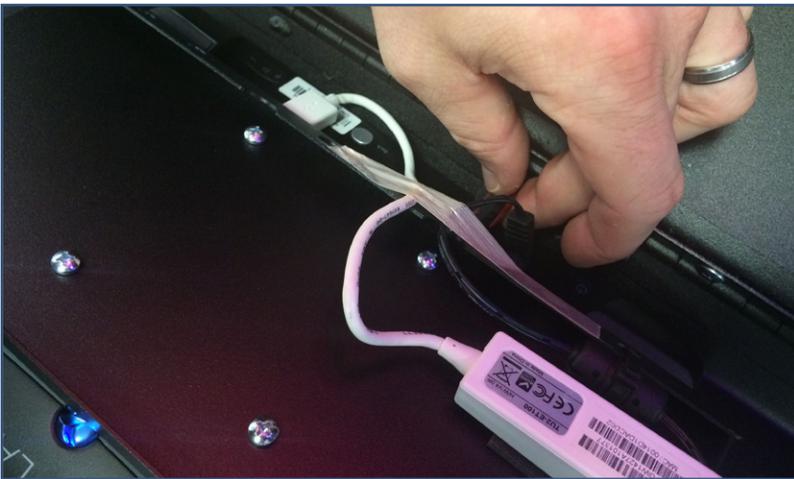


STEP 53 -

Tap **<Update>**

Wait for the firmware update to complete. This process may take 2-3 minutes.

The app will return to the main screen when it completes.



STEP 54 -

Remove the USB Drive from the tablet. Put USB Drive back in the padded envelope and place inside the bottom part of the display.

Push the physical **<Back>** button on the backside of the tablet to exit the app.



STEP 55 -

Tap on **<PulsePlayer>**





STEP 56 -

Close the dashboard panel and replace the 2 thumb screws on the bottom of the display.



STEP 57 -

Verify the lights are constantly changing colors while the display is in “demo” mode with video playing and that the tablet can control the lights from the “Light Controls” page of the app.

Go to the next page and follow the checklist.

STEP 58 -

Go through the checklist below to ensure display is functioning properly.

- Is the display and tablet powered, turned on and booted into the kiosk app?
- After 90 seconds, does the display return to the video and do the lights inside the rooms start changing colors automatically?
- If you navigate to the “Light Control” page and tap to dismiss the “How to” directions, can you move the pins around to change the color of the lights in the rooms?

If the display is not powered or is damaged, please work with the Best Buy Store Manager or the Manager on Duty to resolve the issues. Please work with store personnel with minor issues.

If there is a technical issue with the tablet or the kiosk application operation ONLY, contact:

**ProMotion Technology Group
1-844-235-4644**

Reference Philips Hue October 2015 update.